INFORMATION PROVIDED TO INTERESTED PARTIES PRIOR TO THE CONCLUSION OF AN IIPLANGOLD® PURCHASE CONTRACT BY REMOTE MEANS AND ADVICE ON THEIR RIGHT TO WITHDRAW FROM THE CONTRACT (the “Information”)

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The Seller is entitled to offer the conclusion of, and to conclude, an iiplanGold® Purchase Contract (the “Contract”) in accordance with the law, and the interested party is interested in concluding the Contract. In view of this fact, the Seller provides the interested party with the following Information prior to the possible conclusion of the Contract in an effort to inform the interested party as best as possible and in sufficient time prior to the actual conclusion of the Contract about certain essential aspects of the contractual relationship, such being in accordance with Section 1820 of Act No 89/2012, the Civil Code, as amended (the “Civil Code”). The Information relates to the content of the contractual relationship, including information about the possibility of withdrawing from the Contract once it has been concluded.

The information is available on the website of the Seller ibis.ibisingold.com (hereinafter referred to as the "Seller’s Website"). The Interested Party will receive it together with a proposal to conclude the Contract in PDF format, while after accepting the proposal to conclude the Contract they will also confirm they have been familiarized with the Information adequately and sufficiently in advance before concluding the Contract, that they understand the Information and that they agree with the data included and have received satisfactory answers to any potential questions regarding the Information from the Seller.

1. INFORMATION ABOUT US

COMPANY NAME	IBIS InGold, a.s. (the “Seller”)
LEGAL FORM	public limited company (akciová společnost)
REGISTRATION NUMBER	25 52 54 33
REGISTERED OFFICE	Rybná 682/14, 110 00 Praha 1 – Staré Město, Czech Republic
INCORPORATION	Commercial Register maintained by the Municipal Court in Prague, register entry B 18920
CORE BUSINESS	manufacture, trade and services not specified in Annexes 1 to 3 to the Trading Act
ASSAY OFFICE	registration number 12983
CORRESPONDENCE ADDRESS	IBIS InGold, a.s., Customer Support Centre, Jiráskova 908, 676 02 Moravské Budějovice, Czech Republic
CONTACT EMAIL	shop@ibisingold.com
WEBSITE	www.ibisingold.com
CUSTOMER SERVICE LINE	(+420) 568 408 088 (Monday to Friday 8 a.m. – 6 p.m.)

2. LEGAL SYSTEM GOVERNING THE PARTIES' LEGAL RELATIONSHIP, APPLICABLE LAW, AND LANGUAGE IN WHICH THE CONTRACT MAY BE CONCLUDED

Legal relations arising from and related to the Contract, including matters of validity and consequences of invalidity, are governed by Czech law. Therefore, by agreement of the Parties, the applicable law is Czech law. The courts of the Czech Republic have subject-matter and territorial jurisdiction over disputes relating to the Contract. The Seller views the legislation of the Czech Republic as a basis for the establishment of relationships with the interested party prior to the conclusion of the Contract. The Contract may be concluded in the languages available on the Seller's Website. Information will be provided to you in these languages and the Seller will communicate with you in writing in these languages. If the Contract is bilingual, the Parties agree that, in the event of any inconsistency between the different language versions of the Contract, the English version of the Contract will prevail. The consumer's right to alternative dispute resolution is described in point 31 of this Information.

3. INVESTMENT GOLD – WHAT IT IS

Investment gold is a specific form of gold that is used as an investment instrument similar, for example, to securities. It may be offered in the form of gold bars or coins with high fineness (up to 999.9) and a defined weight. These are purchased not only for collecting purposes, but also as an investment. Investment gold is a safe way of storing financial capital.

4. INVESTMENT GOLD AND VAT

In all European Union countries, investment gold is exempt from VAT under an EU directive. Other countries follow the rules of their tax code for imports of investment gold.

5. FINENESS – WHAT IT IS

Fineness is a value, expressed as a number, indicating the proportion, by mass, of precious metal contained in an object or alloy. Fineness is expressed either traditionally in terms of carats or by the more modern "parts-per-thousand" method. Carats are based on the definition that pure gold with a content of 1,000 g/kg has fineness of 24 carats. One carat corresponds to 1/24 of the weight, so the metal in its pure form is 24 carats. The parts-per-thousand method is similar – the number (usually three digits) denotes the fineness of an alloy by parts per thousand of pure metal. Pure metal is denoted as 999.0 or higher.

6. INVESTMENT BAR – WHAT IT IS

An investment bar is a form of physical investment metal. Investment metal processed in this manner is stamped with a serial number and the weight, fineness, type of metal, and manufacturer. This information is also listed on the certificate of authenticity that comes with the bar.

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7. INVESTMENT COIN – WHAT IT IS

An investment coin is a type of investment metal in physical form. Investment metal processed in this manner is stamped with the nominal value, weight, fineness, type of metal, year of mintage, and manufacturer. When a coin is delivered to you, it is accompanied by a certificate of authenticity.

8. SET OF INVESTMENT BARS OR COINS – WHAT IT IS

A set is a collection of a clearly defined number of bars or coins that the Seller supplies only as a whole. The individual bars or coins of a set cannot be supplied separately.

9. CERTIFICATE OF AUTHENTICITY

When an investment bar, coin or set is delivered to you, it is accompanied by a certificate of authenticity. A certificate of authenticity includes:

- the number, fineness, weight, investment metal, and manufacturer, for a bar and/or set of bars;
- the nominal value, weight, fineness, type of metal, and manufacturer, for a coin and/or set of coins.

These details are identical to those stamped on the bar or coin. A certificate of authenticity may be included in the original security packaging or supplied separately. The form taken by the certificate of authenticity is determined by the manufacturer or supplier of the bar, coin, or set.

The Seller guarantees that you are the first holder of the investment bars, coins, and/or sets you are purchasing.

10. IIPLANGOLD® – WHAT IT IS

iiplanGold® is the name given to a smart investment plan that allows you to purchase investment precious metals in the form of a 1,000 g cast bar (the "Subject of Purchase") by buying the weight of the Subject of Purchase incrementally. It also offers you the option of making continuous withdrawals (in the form of investment gold and cash) or transferring the grams you have purchased to an iiplanRentier® contract, an iiplanMax® contract, another iiplanGold® contract or, in the future, to another contract registered with the Seller. The Seller records the weight of the investment metal you have purchased in what is called a Weight Accumulation Account (the "Weight Accumulation Account"). The contract is concluded for an indefinite term.

iiplanGold® offers you physical investment gold at the lowest price. Besides the appealing price, you are buying pure gold that comes from the prestigious PAMP refinery in Switzerland and is verifiable via VERISCAN™. VERISCAN™ is a unique technology from the PAMP refinery that makes it very easy to verify the authenticity of bars or coins without damaging them.

Making regular purchases reduces the negative effects of price volatility. The risk is minimised particularly if you invest regularly, even over several decades. This is mainly due to the what is called the "price averaging effect". The amounts you invest on a regular basis may be similar, but fluctuations in the prices of investment precious metals mean that you are buying at a different price each time.

You decide how often you want to buy this form of investment metal and for how many years. You can enter into an

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unlimited number of Contracts. While the Contract is in effect, you have the option to send unscheduled payments to accelerate the purchase of your selected precious metal, or Subject of Purchase. You also have the option to change the amount of your regular investment or to interrupt payments, and you can transfer your Contract to another person. This gives you complete freedom in how you invest.

11. ACCOUNT – WHAT IT IS

All payments and part purchases of investment gold are recorded in a Weight Accumulation Account. The balance of your Weight Accumulation Account is reported in grams to six decimal places. In your Customer Account, the Seller will provide you with the exact Current Value of your Weight Accumulation Account for Gold Payouts, Cash Payouts, or the Transfer of Grams. In addition to the Current Value, your account also has an “available value”, which takes into account the Investment Gold Sale Facilitation Fee.

12. VALUE OF THE WEIGHT ACCUMULATION ACCOUNT FOR CASH PAYOUTS – WHAT IT IS

The Current Value of the Weight Accumulation Account for cash payouts corresponds to a pro rata portion of the Metal Buyback Price of a 1 kg gold bar. This is based on the ratio of the grams in your Weight Accumulation Account to the total weight of the 1 kg gold bar (the Subject of Purchase). For the avoidance of doubt, neither the IBIS Buyback Premium nor the iiplanGold® Buyback Premium is included in the Current Value of the Weight Accumulation Account in this case. The available value of the Weight Accumulation Account for cash payouts takes into account the Investment Gold Sale Facilitation Fee.

13. VALUE OF THE WEIGHT ACCUMULATION ACCOUNT FOR GOLD PAYOUTS – WHAT IT IS

The Current Value of your Weight Accumulation Account for Payouts in investment metal corresponds to a pro rata portion of the Total Buyback Price or a pro rata portion of the Metal Buyback Price plus a pro rata portion of the IBIS Buyback Premium plus a pro rata portion of the iiplanGold® Buyback Premium, based on the ratio of the grams in the Weight Accumulation Account to the total weight of the 1 kg gold bar (the Subject of Purchase). The available value of the Weight Accumulation Account for payouts in investment metal takes into account the Investment Gold Sale Facilitation Fee.

14. VALUE OF THE WEIGHT ACCUMULATION ACCOUNT FOR TRANSFERS OF GRAMS – WHAT IT IS

Grams from your Weight Accumulation Account can be transferred to a third party or to that third party's Weight Accumulation Account. Grams are transferred at the value they have on the transfer date. The Current Value of the grams to be transferred to an iiplanGold® contract is calculated according to the Current Purchase Price (of the Subject of Purchase). The Current Value of the grams to be transferred to an iiplanRentier® or iiplanMax®contract or, in the future, to another contract registered with the Seller, corresponds to a pro rata portion of the Metal Buyback Price, plus a pro rata portion of the IBIS Buyback Premium, but without a pro rata portion of the iiplanGold® Buyback Premium, based on the ratio of the grams to be transferred to the total weight of the gold bar (the Subject of Purchase).

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15. INPUT PRICE INCREASE OF THE FIRST UNIT OF THE SUBJECT OF PURCHASE

A component of the purchase price of the first unit of the Subject of Purchase is the Input Price Increase under point 32 of this Information, which is quantified in the proposal to enter into the Contract by reference to the Fee and Service Price List (the "Input Price Increase").

The amount of the Input Price Increase is fixed, irrespective of the total number of units of the Subject of Purchase purchased by you under the Contract, i.e. you will only pay the Input Price Increase once. The Input Price Increase is refunded within the scope of the iiplanGold® Buyback Premium under the terms and conditions of the Contract. Information on the Input Price Increase per Unit is available on the Seller's Website. Its current amount as at the date on which this Information is provided can be found in point 32 of this Information (the "Fee and Service Price List"). Therefore, information on the Seller's prices, fees and services is available to you before you enter into the Contract.

16. TYPE OF CONTRACT

The type of contract, as stated in the Contact itself, determines the ratio at which all your payments are automatically distributed by the Seller pending full payment of the Input Price Increase. The number before the slash indicates what percentage of the payment will be used to cover the Input Price Increase. The number after the slash indicates what percentage of the payment will be used for the purchase of the investment metal. Once the Input Price Increase has been paid in full, all your payments are put towards the purchase of the investment metal.

17. WHEN AN IIPLANGOLD® PURCHASE CONTRACT ENTERS INTO FORCE AND TAKES EFFECT

The Contract can only be concluded in the following manner (in the following steps):

- On the Seller's Website, you fill in the online form for the conclusion of the Contract. The form must be filled in completely. The identifying information you provide must be correct and true.
- In the online form, you confirm the correctness and truthfulness of the information you have provided and your interest in concluding the Contract.
- A draft Contract will then be automatically generated for you via the Seller's Website based on the information you have entered. In order to avoid any misunderstandings, please check to make sure that the draft Contract generated in this manner is consistent with the details entered in the online form and your requirements. The draft generated in this manner constitutes the Seller's offer to enter into the Contract.
- A proposal to enter into the Contract will be sent to your customer account ("Customer Account"; see point 18 of this Information) and/or to the email address you provided when filling in the contract form. The proposal will be sent in pdf format, electronically signed by the Seller. Together with this proposal to enter into the Contract, you will receive this Information -- also in pdf format.
- If you are interested in entering into a Contract, make a non-cash payment of at least 4 EUR to the Seller's account; the payment must be made from the account stated in the heading of the proposal to enter into the Contract, have a variable symbol identical to the number of the Contract and, where appropriate, be accompanied by the message for the recipient "AML, IBIS InGold".
- If your payment, as at the date on which it is credited to the Seller's account, does not meet the threshold which, under Act No 253/2008 of the Czech republic on certain measures to combat money laundering and terrorist financing, as amended, requires the Seller to identify and/or verify you, such amount is deemed paid upon being credited to the Seller's account, provided that it is credited by 11 a.m. CET on a business day; otherwise it is deemed paid on the next business day. If an amount, as at the date on which it is credited to the Seller's account, meets, at a minimum, the threshold which, under the AML Act, requires the Seller to identify and/or verify you, such amount is deemed paid upon being credited to the Seller's account and upon completion of such identification and/or verification, provided that

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such identification and/or verification is conducted and completed by 11 a.m. CET on a business day; if conducted and completed later, it is deemed conducted and completed on the next business day. If the amount of money is unidentifiable due to an incorrectly entered or missing contract number in the transaction description (variable symbol), the payment date is taken to be the first business day on which the identification of the payment is known to the Seller before 11 a.m. CET.

The confirmation payment (less any bank charges associated with the receipt of payment) will be used to cover the Input Price Increase and/or the purchase of investment metal at a ratio based on the type of contract.

If the Seller receives a confirmation payment, but absent the corresponding variable symbol, or with an incorrect variable symbol, the Seller will notify you of such fact by sending a message to your Customer Account and/or email address. You then have seven Business Days in which to identify the confirmation payment. You do this from the email address stated in the heading of the proposal to enter into the Contract. That email must state:

- the date of payment;
- the amount of the payment;
- the number of the account / payment card;
- the name of the holder of the account / payment card; and
- the correct variable symbol,
- the message for the recipient “AML, IBIS InGold”.

The Seller will then confirm that the Contract has been concluded by sending a message to your Customer Account and/or email address. The Contract is concluded at the moment you receive a confirmation message from the Seller via your Customer Account and/or email address. For the avoidance of doubt, it is understood that the Seller may confirm the conclusion of the Contract even if the Seller receives an email from you sufficiently identifying the confirmation payment as aforesaid after the required time limit has elapsed.

Acceptance of the proposal to enter into the Contract accompanied by an addendum or deviation is not permitted, unless this is an addendum, the written proposal to enter into which is sent by the Seller to you, via your Customer Account and/or email address specified in the heading of the proposal to enter into the Contract, together with the Contract. In this case, the Contract is concluded in the wording of the agreed addenda.

18. CUSTOMER ACCOUNT

You set up a Customer Account on the Seller’s Website. You log in to your Customer Account before the draft Contract is sent to you. You can access the Customer Account by entering your username, password and, if applicable, security authorisation code. Documents and information sent by the Seller to the Customer Account in the form of messages are stored in this account for possible reproduction; the content of sent messages cannot be unilaterally changed by the Seller.

The Seller sends to your Customer Account and/or email address the draft Contract, draft addenda to the Contract, information on the conclusion of the Contract or addenda to the Contract, all information pursuant to the Contract, i.e. confirmation of Purchase Subcontracts indicating the Current Price of the Subject of Purchase on the date of conclusion of the Purchase Subcontract and the weight of the investment metal purchased, confirmation of Sale Subcontracts indicating the Selling Price and/or the weight of the investment metal sold, information on the dispatch of the Subject of Purchase to the Buyer, confirmation of mutual settlement in the event of termination of the Contract, and confirmation of termination of the Contract. The Seller may also send you marketing information to your Customer Account, subject to your consent. A message is deemed to have been delivered to you upon receipt in your Customer Account.

You must treat the Customer Account login credentials with care and caution in order to prevent them from being misused. In particular, don’t store the password in a browser or on a hard drive, regularly check messages received in the Customer Account, always use strong passwords (preferably a combination of lower and upper case letters in conjunction with numbers and special characters, while respecting the required password length), change the password regularly, and, if you suspect that the password has been misused, report everything to the Seller without undue delay. You are liable for all use of the Customer Account, including use by third parties, irrespective of how such third parties have gained access to

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your Customer Account. The Seller is not liable for any misuse of the Customer Account by third parties, especially the execution of any orders placed through the Customer Account by such third parties. You expressly confirm that the mobile phone number provided in the heading of the Contract is correct and declare that it is your mobile phone number that can be used for purposes of authorisation under the Contract. Make sure your mobile phone is properly secured so that it cannot be misused (especially in relation to the generation of security authorisation codes).

Through your Customer Account, you can electronically sign documents that the Seller allows to be signed in this manner. You log in to your Customer Account, fill in the relevant form and confirm it with the security authorisation code, by means of a mobile application, or by any other similarly reliable means that the Seller may enable in the future.

In this way, you validly sign the draft document. The Seller's electronic signature is then affixed to the draft document, and the signed document is sent to your Customer Account and/or email address.

19. HOW YOU PAY

Payment can only be made to the Seller's bank account by a single payment order, a standing payment order, a postal order (i.e. cash is remitted to the account), credit card, or cash deposit in the Seller's bank account.

The Seller's account number and the Contract number (variable symbol) are included in the proposal to enter into the Contract under point 17 of this Information.

If the Seller is charged a bank fee in connection with the acceptance of your payment in the Seller's account, this fee will be deducted from the payment sent by you.

20. PRICE OF THE SUBJECT OF THE PURCHASE AND THE PURCHASE OF PRECIOUS METAL IN INCREMENTS

The price of the Subject of Purchase includes VAT and depends on financial market fluctuations beyond the Seller's control. The price of the Subject of Purchase is influenced by the price of investment precious metals on the precious metals exchange and by the exchange rate. The current purchase price of the Subject of Purchase is listed in the purchase price list available on the Seller's Website (the "Purchase Price List"). The purchase price is published in the Purchase Price List from Monday to Friday after 6 p.m. Central European Time ("CET"); upon publication, it takes effect immediately and remains valid for the following day and, if applicable, for other days when the purchase price is not published in the Purchase Price List in accordance with the first part of this sentence (the "Current Price"). The Purchase Price List is not an offer to enter into a contract, but an invitation to submit offers to enter into a contract.

For the purpose of delivering the Subject of Purchase, the purchase of the investment metal takes place incrementally by means of purchase subcontracts ("Purchase Subcontracts"). A Purchase Subcontract is concluded by transferring or depositing a certain amount of money, based on the Current Price of the investment metal for the Subject of Purchase as per the Purchase Price List, to the Seller's account, specifying the Contract number in the transaction description (variable symbol). The amount credited in this manner to the Seller's account (less any bank charges associated with the receipt of payment) constitutes your irrevocable offer to enter into a Purchase Subcontract at a Purchase Price corresponding to the amount credited less the relevant amount of the Input Price Increase (the "Purchase Price"); this is for a weight corresponding to the ratio of the Purchase Price paid and the Current Price of the investment metal for the Subject of Purchase valid on the date on which the amount is credited to the Seller's account. A Purchase Subcontract is concluded provided that the weight of the investment metal to be purchased is not more than 10% less than the weight of such investment metal that would be attributable to the Current Price on the due date of the non-cash payment order or on the date on which the funds are deposited in the Seller's account (the "Maximum Weight Variance"). Greater weights of the Subject of Purchase can be purchased without restriction. The weight of the investment metal being purchased is measured in grams to six decimal places.

The amount of money is deemed to be paid at the moment it is credited to the Seller's account, provided it is credited by 11 a.m. CET on a Business Day; otherwise it is deemed to be paid on the following Business Day (the "Payment Date"). For the purposes of the Contract, a Business Day means any business day on which banks are customarily open for the provision of banking services in the Seller's country of establishment (a "Business Day"). If the Seller is unable to identify the payment due to an incorrectly entered Contract number in the transaction description (variable symbol), the Payment

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Date is the first Business Day on which you identify the payment to the Seller before 11 a.m. CET.

The Seller accepts your offer to enter into a Purchase Subcontract by sending confirmation to your Customer Account and/or email address within five Business Days of the Payment Date (the "Purchase Confirmation"). The Seller is under no obligation to accept your offer to enter into a Purchase Subcontract. An offer will not be accepted in particular if the Seller suspects that the primary purpose of the offer is your speculation on the price of the investment metal, or if extraordinary unforeseeable circumstances beyond the Seller's control arise (e.g. natural disasters, viral epidemics, armed conflicts, general strikes, etc.) which cause significant fluctuations in the purchase prices of investment metals on the market. If the weight of the investment metal purchased under a Purchase Subcontract exceeds the Maximum Weight Variance, the Purchase Subcontract is not concluded. However, the Seller will send you Purchase Confirmation to your Customer Account and/or email address. In this case, the Purchase Confirmation constitutes a new irrevocable offer by the Seller to enter into a Purchase Subcontract. This offer is accepted unless you object to it in writing no later than 15 calendar days from the date on which you received the Purchase Confirmation. If you make any subsequent payment to the Seller, or if you take receipt of any Subject of Purchase, this is also deemed to be acceptance of the offer.

Without undue delay after payment of the amount, provide the Seller with the information necessary for identification and/or verification under the AML Act (including, but not limited to, identifying information, information on the purpose and intended nature of the transaction, the nature of your business, the sources of funds, and any further information requested by the Seller). Provide this information to the Seller via the Customer Account.

In the Contract, you agree to make payments only from funds of which you are the beneficial owner. Within 10 Business Days of the Payment Date, the Seller is entitled to demand that you prove, within a reasonable time limit set by the Seller, the origin of the funds from which the Purchase Price of the Subject of Purchase has been paid. If, within the set time limit, you fail to prove that the Purchase Price has been paid exclusively from funds actually owned by you, the Seller is entitled to withdraw from the Purchase Subcontract. In this case, the Seller, within a reasonable period of time, will refund the Purchase Price you paid, less the bank charges associated with the receipt of payment and transaction fees associated with sending the payment as per the applicable Fee and Service Price List and the costs associated with withdrawal from the Purchase Subcontract.

The sum of the Purchase Prices that you pay to the Seller under Purchase Subcontracts (less any payouts from the Weight Accumulation Account and/or other deductions from the Weight Accumulation Account under your Contract), and for which you have incrementally purchased the investment metal for the manufacture of one unit of the Subject of Purchase in its total weight, constitutes the total purchase price of the total weight of one unit of the Subject of Purchase. Upon payment of the total purchase price of the total weight of the Subject of Purchase, you have the right to have such Subject of Purchase delivered in accordance with point 21 of this Information.

21. DELIVERY OF THE SUBJECT OF PURCHASE

If you have paid the total purchase price of at least one unit of the Subject of Purchase, i.e. the quantity of purchased investment metal recorded in your Weight Accumulation Account corresponds to at least one unit of the Subject of Purchase, and at least 12 months have elapsed since the conclusion of the Contract, or 12 months have elapsed since the delivery of the previous unit of the Subject of Purchase (if this is to be the delivery of any subsequent unit of the Subject of Purchase), you are entitled to instruct the Seller to deliver one unit of the Subject of Purchase. At the same time as you do this, you must pay the postage, packing, and insurance as per the Fee and Service Price List valid as at the date on which the instruction is made. Unless otherwise agreed, postage, packing, and insurance are paid by the sale of the corresponding quantity of investment metal from your Weight Accumulation Account. The Subject of Purchase will be delivered to you no later than 60 calendar days from the date on which the terms and conditions for its delivery are met, unless delivery is prevented by extraordinary unforeseeable circumstances arising beyond the Seller's control (e.g. natural disasters, viral epidemics, armed conflicts, general strikes, extreme delays on the part of the Seller's subcontractor, etc.).

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22. SELLER'S FEE

In addition to the Purchase Price of the Subject of Purchase, the Seller is entitled to a fee for facilitating the purchase of investment gold (the "Seller's Investment Gold Purchase Facilitation Fee"). Information on the Seller's Investment Gold Purchase Facilitation Fee is available on the Seller's Website. Its current amount as at the date on which this Information is provided can be found in point 32 of this Information. The Seller's Investment Gold Purchase Facilitation Fee is set as a percentage, per calendar day, of the current balance of the weight of the investment metal in your Weight Accumulation Account. Information on the Seller's Investment Gold Purchase Facilitation Fee is available to you before you enter into the Contract. You pay the Seller's Investment Gold Purchase Facilitation Fee by means of reductions, on an ongoing basis, in the balance of the weight of the investment metal in your Weight Accumulation Account.

The Seller is entitled to a fee for facilitating the sale of investment gold (the "Seller's Investment Gold Sale Facilitation Fee") whenever a Metal Payout, Cash Payout, or Transfer of Grams is carried out. The Seller's Investment Gold Sale Facilitation Fee takes the form of a set percentage of the value of the proceeds. The amount of the Seller's Investment Gold Sale Facilitation Fee is available on the Seller's Website. Its current amount as at the date on which this Information is provided can be found in point 32 of this Information. Information on the Seller's Investment Gold Sale Facilitation Fee is available to you before you enter into the Contract. You pay the Seller's Investment Gold Sale Facilitation Fee by means of a reduction in the balance of the weight of the investment metal in your Weight Accumulation Account.

23. INCREMENTAL SALE OF PRECIOUS METAL (PAYOUTS FROM THE WEIGHT ACCUMULATION ACCOUNT)

You are entitled to request a payout from the Weight Accumulation Account at any time after the conclusion of the Contract.

For purposes of payout from the Weight Accumulation Account, the current value of the Weight Accumulation Account (the "Current Value") is calculated as per the current buyback price list posted on the Seller's Website (the "Buyback Price List") in the manner below:

- For a payout in investment metal, the Current Value of the Weight Accumulation Account shall be calculated as the Metal Buyback Price for the current quantity of investment metal recorded in the Weight Accumulation Account as per the Buyback Price List plus a pro rata portion of the IBIS Buyback Premium and a pro rata portion of the iiplanGold® Buyback Premium according to the current Buyback Price List; such pro rata amounts shall correspond to the ratio of the current quantity of investment metal recorded in the Weight Accumulation Account to the total quantity of investment metal contained in one unit of the Subject of Purchase;

- For a cash payout, the Current Value of the Weight Accumulation Account shall be calculated as the Metal Buyback Price for the current quantity of investment metal recorded in the Weight Accumulation Account as per the Buyback Price List without further increases (i.e. the Current Value shall not be increased by a pro rata portion of the IBIS Buyback Premium or a pro rata portion of the iiplanGold® Buyback Premium).

- For the transfer of cash or grams of investment metal to any iiplanRentier® or iiplanMax® Weight Accumulation Account, or to the Weight Accumulation Account under any contract other than an iiplanGold® contract, the Current Value of the Weight Accumulation Account is calculated as the Metal Buyback Price for the current quantity of investment metal recorded in the Weight Accumulation Account as per the Buyback Price List plus a pro rata portion of the IBIS Buyback Premium, but excluding an increase by the iiplanGold® Buyback Premium (i.e. the Current Value will not be increased by the pro rata portion of the iiplanGold® Buyback Premium).

A payout is made from the Weight Accumulation Account in such a way that, through the Customer Account (by filling in the relevant form and signing it electronically), you instruct the Seller to make the payout from the Weight Accumulation Account. An instruction to make a payout from the Weight Accumulation Account constitutes your offer to the Seller to enter into a contract for the sale of a quantity of investment metal recorded in the Weight Accumulation Account corresponding to the sale price selected by you (the "Sale Subcontract"). In the instruction to make a payout from the Weight Accumulation Account, you select whether the payout is to be made in investment metal or in cash, specify the amount from the Current Value of the Weight Accumulation Account that you wish to receive by selling the investment metal (the "Selling Price"), and the date on which the investment metal is to be sold (the "Sale Date"), which, at the earliest, may be the day following the instruction to make the payout from the Weight Accumulation Account, unless, in any particular case, the Seller allows the sale to be made on the instruction date.

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The price of investment metals depends on financial market fluctuations beyond the Seller's control. Therefore, the quantity of the investment metal to be sold under a Sale Subcontract is determined on the Sale Date by reference to the Selling Price, i.e. according to the amount from the Current Value of the Weight Accumulation Account on the Sale Date which you wish to obtain by selling the investment metal, as per the Buyback Price List valid on the Sale Date, provided that the weight of the investment metal to be sold is not more than 10% higher than the weight of such investment metal which would have been attributable to the selling price of the investment metal being sold on the fifth Business Day prior to the Sale Date (the "Maximum Sale Weight Variance"). However, the Maximum Sale Weight Variance does not apply if the Sale Date falls on an earlier Business Day than the fifth Business Day as of the corresponding instruction for a payout to be made from the Weight Accumulation Account. A lower weight of investment metal may be sold without limitation, with which you expressly agree. With respect to the method for determining the Maximum Sale Weight Variance, you are obliged to continuously (at least once every three Business Days) monitor the current price of the investment metal as per the Buyback Price List, and, if you dispute the making of a payout from the Weight Accumulation Account at the current price, you must modify or cancel the payouts from the Weight Accumulation Account that have been entered but not yet carried out. The weight of the investment metal to be sold is measured in grams to six decimal places.

If you choose to have the Selling Price paid in investment metal, the investment metal will be delivered to you in the form of bars, coins, or sets currently offered by the Seller (the "Product") at the value of the Selling Price as per the Purchase Price List valid as at the Sale Date. For the purposes of the delivery of the Product, you are liable to pay postage, packing, and insurance as per the Fee and Service Price List valid as at the Sale Date. Unless otherwise agreed, postage, packing, and insurance are paid by the sale of the corresponding quantity of investment metal from your Weight Accumulation Account within the scope of the relevant Sale Subcontract in such manner that, in the calculation of the quantity of investment metal to be sold, the Selling Price is increased by postage, packing, and insurance. The Seller's claim to payment of the price of Products being purchased by you and to payment of postage, packing, and insurance is set off against your claim to payment of the Selling Price. The Product you have purchased will be delivered to you under the terms of point 21 of this Information. You acquire ownership of the Product upon payment of the price thereof.

If you choose to have the Selling Price paid out in cash, you are further required to pay transaction fees associated with the dispatch of payment as per the Fee and Service Price List valid as at the Sale Date. Unless otherwise agreed, transaction fees associated with the dispatch of payment are paid by the sale of the corresponding quantity of investment metal from your Weight Accumulation Account within the scope of the relevant Sale Subcontract in such manner that, in the calculation of the quantity of investment metal to be sold, the Selling Price is increased by those transaction fees. The Seller's claim to payment of transaction fees associated with the dispatch of payment is set off against your claim to payment of the Selling Price. Within 20 Business Days of the Sale Date, the outstanding balance of the Selling Price will be deposited in the bank account you have specified for this purpose.

The sale of investment metal for the purpose of a Metal Payout or Cash Payout is based on your offer to enter into a Sale Subcontract. The Seller accepts your offer by sending you confirmation of sale to your Customer Account and/or email address within five Business Days of the Sale Date (the "Sale Confirmation"). The Seller is under no obligation to accept an offer to enter into a Sale Subcontract. If the quantity of investment metal to be sold under a Sale Subcontract exceeds the Maximum Sale Weight Variance, the Sale Subcontract is not concluded. However, the Seller will send Sale Confirmation to your Customer Account and/or email address; this Sale Confirmation then constitutes a new irrevocable offer by the Seller to enter into a Sale Subcontract. That offer is accepted unless you dispute it in writing within 10 calendar days of the date on which you receive the Sale Confirmation; if you take delivery of any Product purchased by you, this also constitutes acceptance of the offer. If you choose to have the Selling Price paid out in cash, you must also return to the Seller, within the time limit to express disagreement, the entire Selling Price (or the entire portion thereof paid by the Seller), if the Seller has already paid this to you under the relevant Sale Subcontract, otherwise the Sale Subcontract is deemed to have been concluded. Further, a Sale Subcontract is not concluded if an insufficient quantity of investment metal to fulfil that Sale Subcontract is recorded in the Weight Accumulation Account on the Sale Date.

Any time after the conclusion of the Contract, you are entitled to request that the Seller transfer a quantity of investment metal selected by you from your Weight Accumulation Account to a Weight Accumulation Account registered by the Seller under another iiplanMax®, iiplanRentier®, or iiplanGold® purchase contract, including to the Weight Accumulation Account of a third party (in which case this constitutes the transfer of the selected quantity of investment metal for the benefit of that third party), subject to the following terms and conditions:

- You submit a transfer request via your Customer Account (by filling in the relevant form and signing it electronically). In the request, you select either the quantity of investment metal to be transferred or an amount from the Current Value of the Weight Accumulation Account to which the corresponding quantity of investment metal is to be transferred, as well as the identification of the Weight Accumulation Account to which the investment metal is to be transferred, and the date on which the investment metal is to be transferred (the "Transfer Date"). The earliest Transfer Date may be the day following the transfer request, unless, in any particular case, the Seller allows the transfer to take place on the date of the request.

- If, in the request, you select an amount from the Current Value of the Weight Accumulation Account to which the corresponding quantity of investment metal is to be transferred, the quantity of investment metal to be transferred will

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be calculated as at the Transfer Date. The price will be determined in a manner similar to the investment metal payout as described in point 23 of this Information.

The Seller accepts your request for a transfer from a Weight Accumulation Account by sending transfer confirmation to your Customer Account and/or email address within five Business Days of the Transfer Date. In this manner, an agreement on a transfer from a Weight Accumulation Account is concluded (the "Weight Accumulation Account Transfer Agreement"). The Seller is under no obligation to comply with a transfer request and enter into a Weight Accumulation Account Transfer Agreement. Investment metal will not be transferred, in particular, if, on the Transfer Date, an insufficient quantity of investment metal is registered in your Weight Accumulation Account to effect the transfer thereof.

The quantity of investment metal recorded in your Weight Accumulation Account will be reduced by the quantity of investment metal to be transferred, and the quantity of investment metal recorded in the target Weight Accumulation Account designated by you for the transfer will be increased by the same.

If investment metal is transferred from a Weight Accumulation Account registered by the Seller under another iiplanGold®, iiplanRentier® or iiplanMAX® contract – or, in the future, under another contract registered with the Seller, to your Weight Accumulation Account – the amount of investment metal recorded in your Weight Accumulation Account will be increased by the amount of investment metal transferred.

By means of payouts from a Weight Accumulation Account or transfers, the quantity of investment metal recorded in the Weight Accumulation Account may be fully exhausted (i.e. the value of the Weight Accumulation Account may be equal to zero) without this causing the termination of the Contract.

24. CONTRACT REVISIONS

You can make amendments to the Contract by written addenda in paper form and/or by filling in the relevant form in your Customer Account, which will be electronically signed in accordance with point 18 of this Information. If the subject of an amendment to the Contract is a change to your telephone number, the addendum must always be concluded in written form.

25. SHIPPING

A Subject of Purchase, or Product, paid for on the basis of an Investment Metal Payout will be shipped to you if you pay the total purchase price of the Subject of Purchase, or Product, in full. You must also pay postage, packing, and insurance at the same time in accordance with the Fee and Service Price List valid as at the date on which the instruction to deliver the Subject of Purchase is delivered to the Seller, or as at the date of the investment metal payout. The Subject of Purchase, or Product, will be delivered to you no later than 60 calendar days from the date on which the terms and conditions for its shipping are met, unless delivery is prevented by extraordinary unforeseeable circumstances arising beyond the Seller's control (e.g. natural disasters, viral epidemics, armed conflicts, general strikes, extreme delays on the part of the Seller's subcontractor, etc.).

Individual units of a Subject of Purchase, or Product, paid on the basis of an Investment Metal Payout will be dispatched to your registered shipping address. The shipment is insured. The delivery of the Subject of Purchase, or Product, is accompanied by a tax document (i.e. an invoice). On the day on which the Subject of Purchase is shipped, the Seller will send you notification of dispatch to your Customer Account and/or email address.

As the Buyer, you are obliged to provide the Seller with the correct shipping address to which the Subject of Purchase, or Product, is to be dispatched. You undertake to accept the Subject of Purchase, or Product, that is sent to you. If you fail to meet this obligation, the Seller will reship the Subject of Purchase, or Product, to you. The Seller must make two reshipments, in each case subject to your payment of postage, packing, and insurance as per the Fee and Service Price List valid as at the date of reshipment. Unless otherwise agreed, postage, packing, and insurance will be paid by means of the sale of the corresponding quantity of investment metal from your Weight Accumulation Account, calculated analogously to point 23 of this Information (i.e. the Seller's claim to payment of postage, packing, and insurance is set off against your claim to payment of the selling price of the corresponding quantity of investment metal). If the above shipping costs are not paid, the Seller is entitled, but not obliged, to reship the Subject of Purchase, or Product.

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If you fail to accept the shipped Subject of Purchase, or Product, even after it has been reshipped to you for a second time, the return of such shipment to the Seller is deemed to be an irrevocable proposal by you to the Seller to enter into a contract for the buyback of the Subject of Purchase, or Product, in accordance with point 27 of this Information, and the date of the return of such shipment to the Seller is deemed to be the Buyback Date and the date of your proposal to enter into a buyback contract. The Seller accepts such a proposal to enter into the contract by paying the buyback price (less any transaction fees associated with the dispatch of payment under the applicable Fee and Service Price List) by wire transfer to the bank account from which your last payment for the Contract was sent, or to an account notified to the Seller in writing or by an addendum to the Contract. If you have not yet have paid the Seller the postage, packing, and insurance of the reshipments as per the Fee and Service Price List valid as at the date of dispatch thereof by this time, the Seller will set off this claim against your claim to the payout of the buyback price.

A Subject of Purchase, or Product, cannot be returned to the Seller, only offered back for buyback in accordance with point 27 of this Information.

The shipment is handed over in accordance with the method chosen for delivery of the Subject of Purchase, or Product, as per the Fee and Service Price List valid as at the date of dispatch thereof. It is your responsibility to inspect the delivery, including the Subject of Purchase, or Product, without delay. After the shipment has been inspected to ensure that it is intact and once it has been accepted, it is deemed to have been delivered. After acceptance, you are not entitled to any legal or financial compensation due to negligence upon acceptance of the Subject of Purchase, or Product.

If you receive a shipment with damaged packaging, you may refuse to accept it. In this case, notify the Seller immediately by email or telephone using the contact details provided in point 1 of this Information.

You acquire ownership of the Subject of Purchase upon payment of the total purchase price of each unit of the Subject of Purchase (i.e. when investment metal equal to the weight of one unit of the Subject of Purchase has been purchased) and upon instructing the Seller to deliver such Subject of Purchase.

You acquire ownership of the Product upon payment of the price thereof. The Product you have purchased will be delivered to you under terms analogous to those for a Subject of Purchase.

In order to preserve the value of the investment precious metal, no damage thereto is admissible. If the Subject of Purchase or Product has original protective packaging, damage to that original security packaging with the certificate of authenticity is also inadmissible.

26. CLAIMS

Rights arising from defective performance and the Seller's liability for defects are governed by the relevant provisions of Czech Act No 89/2012, the Civil Code, as amended, including, without limitation, Sections 2099 to 2112 and Sections 2165 to 2174 thereof. Submit your claim in writing to the Seller's address for service, by telephone, or by email to the Seller's email address, citing the original Contract number and a description of the defects found. The Seller will send you confirmation of receipt of the claim to your Customer Account and/or email address. The Seller will make a decision on the claim within three Business Days of receipt thereof and notify you of the decision via your Customer Account and/or email address, unless otherwise agreed with you. A legitimate claim shall be settled without undue delay, and in any event no later than 30 calendar days from the date on which the claimed Subject of Purchase is delivered to the Seller's address.

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27. BUYBACK

The Seller will buy back all units of the Subject of Purchase and other Products (delivered in investment metal in the event of payout from the Weight Accumulation Account) sold by the Seller under the Contract at a price (the "Buyback Price") determined in the manner set in accordance with the Buyback Price List valid for the date on which the Subject of Purchase and/or the Product to be bought back are delivered to the Seller (the "Buyback Date"). The Buyback Price is published in the Buyback Price List from Monday to Friday after 6 p.m. CET; upon publication, it takes effect immediately and remains valid for the following day and, if applicable, for other days when the Buyback Price is not published in the Buyback Price List pursuant to the first part of this sentence. The Buyback Price List is not an offer to enter into a contract, but only an invitation to submit offers to enter into a contract.

- In the event of the buyback of the Subject of Purchase after at least 60 months have elapsed between delivery to your address and the Buyback Date, the Buyback Price consists of: (i) the Metal Buyback Price; (ii) the IBIS Buyback Premium; and (iii) the iiplanGold® Buyback Premium. The iiplanGold® Buyback Premium per unit of the Subject of Purchase shall be stated in the Buyback Price List.

- In the event of the buyback of the Subject of Purchase in a situation where at least 60 months have yet to elapse between delivery to your address and the Buyback Date, the Buyback Price consists solely of the Metal Buyback Price. The IBIS Buyback Premium and the iiplanGold® Buyback Premium are zero, i.e. they are not part of the Total Buyback Price.

- Where another Product is bought back, the Buyback Price shall consist of: (i) the Metal Buyback Price; and (ii) the IBIS Buyback Premium. The iiplanGold® Buyback Premium is zero, i.e. it is not part of the Total Buyback Price.

You may submit a proposal to the Seller to enter into a contract on the buyback of a Subject of Purchase:

- via the Customer Account, by filling in the relevant form and signing it electronically in accordance with point 18 of this Information; or

- by sending a copy of a hand-signed written proposal, in the wording of the form in the Customer Account, to the Seller's email address specified in point 1 of this Information; or

- by sending a handwritten proposal in paper form, in the form in the Customer Account, to the Seller's address.

The subject of a proposal to enter into a buyback contract, which is irrevocable, is the sale of the specified Subject of Purchase, or Product, at the Buyback Price on condition that the Metal Buyback Price on the Buyback Date is not more than 10% lower than on the date on which you made the proposal to the Seller to enter into a buyback contract (the "Minimum Metal Price"). The Seller accepts such a proposal to enter into a contract by making cashless payment of the Buyback Price (less any transaction fees associated with the dispatch of payment as per the valid Fee and Service Price List).

If the metal buyback price is lower than the Minimum Metal Price, you are entitled to make a new offer or, further to the your request, the Seller will send the received Subject of Purchase, or Product, back to your address at your expense (postage, packing, and insurance as per the valid Fee and Service Price List).

The Seller will conduct a physical inspection of the authenticity, fineness and general integrity of the Subject of Purchase, or the Product, including the certificate and any and all accessories supplied. In the event of delivery of a damaged or incomplete Subject of Purchase, or Product, or damaged or incomplete accessories of the Subject of Purchase, or Product, the Seller has the right to set a lower Buyback Price or to refuse the buyback and return the Subject of Purchase, or Product, to your address at your expense (postage, packing, and insurance as per the valid Fee and Service Price List). If the Seller sets a lower Buyback Price, the Seller will send you a proposal to enter into a buyback contract to your Customer Account and/or the email address indicated in the heading of the buyback contract. You confirm this proposal by sending an email to the Seller from the email address indicated in the buyback contract. If you fail to confirm a proposal to enter into a buyback contract within the time limit set in the proposal, the Seller will return the Subject of Purchase, or Product, at your expense (postage, packing, and insurance as per the valid Fee and Service Price List) to your address.

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28. ADVICE ON WITHDRAWAL FROM THE CONTRACT

Section 1829 of Czech Act No 89/2012, the Civil Code, provides that the consumer has the right to withdraw from a contract within a 14-day period starting from the date of conclusion of the contract and, in the case of a purchase contract, from the date of receipt of the product. However, Section 1837 of the Civil Code defines cases where the buyer cannot withdraw from the contract. Section 1837(b) states that it is not possible to withdraw from contracts relating to the supply of products or services whose price depends on financial market fluctuations beyond the control of a business undertaking which may occur during the withdrawal time limit.

The price of the Subject of Purchase, or Product, depends on financial market fluctuations beyond the Seller's control (the price of the Subject of Purchase, or Product, is influenced by the price of investment precious metals on the precious metals exchange and the exchange rate), and the Current Price of investment metals for the Subject of Purchase, or Product, is determined in accordance with point 20 of this Information. In view of this fact, under Section 1837(b) of Czech Act No 89/2012, the Civil Code, as amended, you do not have the right to withdraw from the Contract, or a Purchase Subcontract, a Sale Subcontract, or a Weight Accumulation Account Transfer Agreement.

A Subject of Purchase cannot be returned to the Seller, only offered back for buyback in accordance with point 27 of this Information.

29. TERMINATION OF CONTRACT

The Contract is for an indefinite term. You may terminate the Contract without cause with three months' notice, which commences on the first day of the month following the service of notice of termination on the Seller. Notice of termination of the Contract may be served solely in paper form.

Upon notice of termination of the Contract, all the Buyer's payments credited towards payment of the Input Price Increase as at the date on which the notice period expires are attributable to the Seller and no compensation is provided by the Seller.

If the obligations under the Contract are extinguished and at the same time investment metal purchased by you is at the Seller (a non-zero amount of investment metal is recorded in the Weight Accumulation Account), you are entitled to compensation in an amount calculated according to the Buyback Price List valid as at the date of extinguishment of the obligations under the Contract (or, if the obligations under the Contract are extinguished due to termination of the Contract, according to the Buyback Price List valid as at the date of service of notice on the other party) based on the quantity of investment metal recorded in the Weight Accumulation Account. When obligations under an iiplanGold® contract are extinguished, you need to choose promptly (if notice has already been served on the Seller) whether you require the payout of compensation in investment metal or in cash. If you fail to select the required payout method within the time limit set out in the preceding sentence, the compensation will be paid out in cash. Compensation will be paid out in accordance with point 23 of this Information, and the Sale Date is deemed to be the date on which the obligations under the Contract are extinguished.

Termination of the Contract will be confirmed to your Customer Account and/or email address.

30. HOW WE HANDLE YOUR PERSONAL DATA

The Seller will process your personal data primarily for purposes of contractual performance and, where necessary, in order to comply with legal obligations (e.g. identification and verification under the AML Act). Further information on how the Seller processes such personal data can be found in the Legal Statement available on the Seller's Website (at https://ibis.ibisingold.com/Files/pdf/EN/Legal). The Seller is entitled to unilaterally change the Legal Statement at any time and will notify you of such changes.

Pursuant to Article 6(1)(a) of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data,

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and repealing Directive 95/46/EC, you, as the Buyer, consent to the processing of your photograph and selfie video for purposes of identification under the AML Act through a digital service operated by a third party (i.e. as at the date of conclusion of the present Contract, the Amazon Rekognition service provided by Amazon Web Services, Inc.). You may withdraw such consent to the processing of personal data for this purpose at any time via the contact email address, the customer service line, or the Customer Account. You acknowledge that such identification may be necessary for the Seller to comply with obligations under the AML Act, and that refusal to give consent or the withdrawal of consent may lead to termination of the contractual relationship hereunder by written notice of termination served by the Seller. Your personal data shall be processed and retained until the withdrawal of consent, unless another legal basis exists for such processing, in which case it shall be processed and retained for the duration of the obligations under the Contract and for a further ten years following the cessation of all obligations hereunder between you and the Seller.

31. CONSUMER'S RIGHT TO ALTERNATIVE DISPUTE RESOLUTION

If you are not satisfied with the Seller's services, you may submit a written complaint to the Seller's correspondence address or email address provided in point 1 of this Information. The complaint will be handled as soon as possible and the Seller will confirm its receipt to your email address within 10 calendar days and subsequently notify you of the result of the investigation.

If a dispute (complaint, claim) cannot be resolved, you, as the buyer – consumer, have the right to seek the alternative (out-of-court) resolution of your consumer dispute. The entity responsible for such alternative dispute resolution for consumer disputes is the Czech Trade Inspection Authority (www.coi.cz). A consumer is entitled to initiate alternative dispute resolution only after failing to resolve the dispute directly with the seller. The consumer must prove this fact to the Czech Trade Inspection Authority. The consumer is entitled to file a claim with the Czech Trade Inspection Authority no later than one year from the date on which the consumer first exercised their right, i.e. the subject of the dispute, with the seller. There is no charge for alternative dispute resolution for consumer disputes. Upon commencement of alternative dispute resolution, there is no statute of limitations. The above procedure is without prejudice to your right to take your claim to court. A court of competent jurisdiction pursuant to the laws of the Czech Republic has jurisdiction to arbitrate on disputes arising out of the concluded Contract.

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32. FEE AND SERVICE PRICE LIST

IIPLANGOLD® - INTELLIGENT INVESTMENT PLAN

INPUT PRICE INCREASE OF THE FIRST PIECE (IPI for 1 contract)

INVESTMENT **GOLD CAST INGOTS** PAMP SUISSE

Weight	Type of contract 100/0	Type of contract 70/30	Type of contract 50/50
1 000,00 g	760,00 EUR	1 160,00 EUR	1 560,00 EUR

The amounts specified in the Pricelist are inclusive of VAT.

SELLER'S INVESTMENT GOLD PURCHASE FACILITATION FEE

Current Balance of Weight Account	Amount
For a part of the weight to 500,00 g	0,0025 %
For a part of the weight over 500,00 g (included)	0,0000 %

SELLER'S INVESTMENT GOLD SALE FACILITATION FEE

Range	Amount
Of the net proceeds	10 %

DELIVERY OF THE GOODS PURCHASED

ČESKÁ POŠTA

The sender selects the type of delivery currently available in the country of destination.

The delivery specifications below may vary depending on the services currently provided by the carrier in the country of final destination.

Insured Letter or Insured Parcel by Česká pošta means delivery of the consignment in special packaging and under increased safety measures.

If the consignment value is higher than the value delivered by the carrier directly to the address to the addressee's hands, the postman shall leave a notice in the mailbox to pick up the consignment within a specified period of time from the designated post office. In case of unsuccessful delivery, the postman shall leave a notification in the mailbox of the addressee as well. The parcel is normally stored at the post office for 15 days. The sender and addressee can prolong the term for collecting the consignment from standard 15 days to 30 days. If the Insured Letter or Insured Parcel cannot be delivered, it shall be returned to the sender.

INSURED LETTER

The maximum weight of the consignment amounts to 2 kilogrammes. In case of higher weight, the shipment shall be divided into more consignments or the service Insured Letter shall be changed to the Insured Parcel.

Insured Letter with Delivery to the Addressee Only – The service Insured Letter from Česká pošta means delivery of the parcel into the hands of the addressee, the addressee's agent or the addressee's legal representative. Delivery of the Insured Letter requires recipient´s identification and signature.

Insured Letter with Certificate of Delivery – When delivering Insured Letter with Certificate of Delivery, the recipient will sign a written acknowledgement of receipt of the consignment which will be forwarded to the sender.

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INSURED PARCEL

Insured Parcel is intended for bulky items or items weighing up to 10 kg.

Insured Parcel with Delivery to the Addressee Only – The service Insured Parcel from Česká pošta means delivery of the parcel into the hands of the addressee, the addressee's agent or the addressee's legal representative. Delivery of the Insured Parcel requires recipient´s identification and signature.

Insured Parcel with Certificate of Delivery – When delivering Insured Parcel with Certificate of Delivery, the recipient will sign a written acknowledgement of receipt of the consignment which will be forwarded to the sender.

POSTAGE, PACKAGING AND INSURANCE FEES

	Consignment value				
Group of countries	from 0,00 EUR to 40,00 EUR	from 41,00 EUR to 2 001,00 EUR	from 2 001,00 EUR to 4 001,00 EUR	from 4 001,00 EUR to 20 001,00 EUR	from 20 001,00 EUR to 160 000,00 EUR
Range 1	2,60 EUR	7,60 EUR	15,20 EUR	39,60 EUR	75,20 EUR
Range 2	6,20 EUR	15,60 EUR	31,20 EUR	53,60 EUR	85,60 EUR
Range 3	6,20 EUR	23,20 EUR	37,60 EUR	58,40 EUR	91,60 EUR
Range 4	6,20 EUR	26,80 EUR	44,40 EUR	65,20 EUR	96,80 EUR
Range 5	6,20 EUR	28,40 EUR	47,20 EUR	68,40 EUR	100,40 EUR
Range 6	6,20 EUR	33,60 EUR	53,20 EUR	75,60 EUR	106,40 EUR

The amounts specified in the Pricelist are inclusive of VAT.

GROUP OF COUNTRIES

Group of countries	
Range 1	Czechia
Range 2	Poland
Range 3	Austria, Denmark, Croatia, Ireland, Italy, Luxembourg, Latvia, Netherlands, Slovenia
Range 4	Bulgaria, Estonia, France
Range 5	Cyprus, Portugal
Range 6	Belgium, Germany, Spain, Finland, Greece, Lithuania, Romania, Sweden

LIMITS FOR ORDERS

Fee type	Amount
The maximum value of goods per consignment	160 000 EUR

The amounts specified in the Pricelist are inclusive of VAT.

If the value of the purchased goods is higher than the Limit specified for the maximum value of goods per consignment, the goods will be split into multiple consignments corresponding to the multiple of the value of the purchased goods exceeding the maximum value of goods per consignment. The next and subsequent consignments will be shipped after the previous consignments are received and the postage, packaging and insurance fees for the relevant consignment are paid. Another alternative is personal collection according to the terms specified in this Pricelist.

SLOVENSKÁ POŠTA

The delivery specifications below may vary depending on the services currently provided by the carrier in the country of final destination.

Slovak Post's Express service delivers shipments in secure packaging, under enhanced security arrangements, to the addressee in person.

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If the value of the shipment exceeds the amount allowed for direct delivery to the addressee, the carrier will leave a notice in the addressee's letterbox, instructing them to collect the shipment from the designated post office within the specified time limit. Similarly, if delivery is unsuccessful, the carrier will leave a notice in the addressee's letterbox. The shipment is typically held at the post office for 7 days. Both the sender and the addressee have the option to extend the collection period from the standard 7 days to 15 days. If the shipment cannot be delivered, it is returned to the sender.

EXPRESS SHIPMENTS

Shipments may weigh up to 10 kg. If this weight is exceeded, the consignment is split into several shipments.

Express – The EXPRESS personal delivery service means that the shipment is handed over exclusively to the addressee after their identity card has been checked, or to an authorised representative who presents written authorisation to collect shipments requiring personal delivery.

POSTAGE, PACKAGING AND INSURANCE FEES

	Consignment value				
Group of countries	from 0,00 EUR to 40,00 EUR	from 41,00 EUR to 2 001,00 EUR	from 2 001,00 EUR to 4 001,00 EUR	from 4 001,00 EUR to 20 001,00 EUR	from 20 001,00 EUR to 160 000,00 EUR
Range 1	6,20 EUR	14,40 EUR	28,80 EUR	50,40 EUR	82,00 EUR

The amounts specified in the Pricelist are inclusive of VAT.

GROUP OF COUNTRIES

Group of countries	
Range 1	Slovakia

LIMITS FOR ORDERS

Fee type	Amount
The maximum value of goods per consignment	160 000 EUR

The amounts specified in the Pricelist are inclusive of VAT.

If the value of the purchased goods is higher than the Limit specified for the maximum value of goods per consignment, the goods will be split into multiple consignments corresponding to the multiple of the value of the purchased goods exceeding the maximum value of goods per consignment. The next and subsequent consignments will be shipped after the previous consignments are received and the postage, packaging and insurance fees for the relevant consignment are paid. Another alternative is personal collection according to the terms specified in this Pricelist.

UPS

Express Saver®, Signature Required – Delivery of the consignment to an adult at a specific address (with the Adult Signature Required service).

Express Saver® by UPS together with the additional Adult Signature Required service and Direct Delivery Only service will mean that the consignment with the goods will be delivered to an adult person, i.e. it must not be delivered to a minor. UPS requires the recipient's signature. The consignment is delivered to a specific address, which is specified on the shipping label. The delivery of consignments cannot be rescheduled or redirected to any alternative address. The maximum weight of a consignment is 2 kilogrammes. If the weight is higher, the shipment will be split into multiple consignments. UPS will send an e-mail to the addressee with a link to track the consignment. Delivery will take place on the following business day after the carrier accepts the consignment to almost any commercial area in Europe. If the addressee is not reached at the address, another two delivery attempts will be made (3 attempts in total). In the event delivery is unsuccessful, the postman will leave a notification in the mailbox of the addressee (Delivery Notice) with contact information for customer service. The addressee will be informed about such unsuccessful delivery by e-mail as well. If UPS fails to deliver a consignment it will be returned to the sender.

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POSTAGE, PACKAGING AND INSURANCE FEES

Group of countries	Consignment value			
	from 0,00 EUR to 2 000,00 EUR	from 2 001,00 EUR to 4 001,00 EUR	from 4 001,00 EUR to 20 001,00 EUR	from 20 001,00 EUR to 160 000,00 EUR
Range 1	12,40 EUR	17,20 EUR	42,80 EUR	78,80 EUR
Range 2	19,60 EUR	30,40 EUR	53,60 EUR	86,40 EUR
Range 3	34,40 EUR	55,60 EUR	76,80 EUR	109,60 EUR
Range 4	35,60 EUR	57,60 EUR	79,60 EUR	112,40 EUR
Range 5	36,80 EUR	61,20 EUR	82,80 EUR	114,40 EUR
Range 6	38,40 EUR	63,60 EUR	86,00 EUR	116,40 EUR
Range 7	39,60 EUR	67,20 EUR	89,60 EUR	120,80 EUR

The amounts specified in the Pricelist are inclusive of VAT.

GROUP OF COUNTRIES

Group of countries	
Range 1	Czechia
Range 2	Slovakia
Range 3	Austria, Germany, Poland
Range 4	Belgium, France, United Kingdom, Ireland, Italy, Luxembourg, Netherlands
Range 5	Bulgaria, Denmark, Estonia, Spain, Finland, Greece, Croatia, Lithuania, Latvia, Portugal, Romania, Sweden, Slovenia
Range 6	Cyprus, Malta
Range 7	Switzerland, Norway

LIMITS FOR ORDERS

Fee type	Amount
The maximum value of goods per consignment	160 000 EUR

The amounts specified in the Pricelist are inclusive of VAT.

If the value of the purchased goods is higher than the Limit specified for the maximum value of goods per consignment, the goods will be split into multiple consignments corresponding to the multiple of the value of the purchased goods exceeding the maximum value of goods per consignment. The next and subsequent consignments will be shipped after the previous consignments are received and the postage, packaging and insurance fees for the relevant consignment are paid. Another alternative is personal collection according to the terms specified in this Pricelist.

PERSONAL COLLECTION OF THE PURCHASED GOODS

Personal collection of the purchased goods is only possible after mutual agreement between the Buyer and the Seller. The date of collection must be confirmed by both parties at least 3 business days in advance. At the same time, the personal collection fee must be paid to the Seller's account via bank transfer. The site for personal collection is the headquarters (correspondence address) of the Seller.

Consignment value	Amount
Up to 40 000,00 EUR	20,00 EUR
Above 40 000,00 EUR (included)	0,00 EUR

The amounts specified in the Pricelist are inclusive of VAT.

OTHER SERVICES

TEMPLATE

TRANSACTION FEES

Transaction fees related to sending a payment (sending a payment by IBIS InGold – overpayments on the iiplan contract, one-time purchase overpayments, cash payments under the iiplanGold contract, etc.).

Fee type	Amount
Payments within Europe (SEPA payment)	0,00 EUR

The amounts specified in the Pricelist are inclusive of VAT.

RESENDING A CONSIGNMENT WITH THE PURCHASED GOODS

In the event of the resending of a returned (not accepted) consignment, the Buyer will be charged for the postage, packaging and insurance in the amount corresponding to double the actual fees based on the Pricelist corresponding to the value of the returned consignment and country of delivery.

Full Name	Date of birth
Street No.	Town
ZIP Code	State
E-mail	Mobile Phone

Praha, 24.11.2026

TEMPLATE